



# RETURN AND EXCHANGE FORM

**STEP 1** Original Order # \_\_\_\_\_

### Have Any Questions?

Call us toll free: 800-468-9989

International: 860-647-0880

Email: hotinfo@hotleathers.com

**STEP 2** Please fill in all fields below...

**Originally Purchased by:**  Address Change

Name: \_\_\_\_\_

Address: \_\_\_\_\_

(City) \_\_\_\_\_ (State) \_\_\_\_\_ (Zip) \_\_\_\_\_

Phone: (\_\_\_\_\_) \_\_\_\_\_ (\_\_\_\_\_) \_\_\_\_\_ (Evening) \_\_\_\_\_  
(Daytime)

Email Address: \_\_\_\_\_

**Send Refund or Exchange to:** (If different from left)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

(City) \_\_\_\_\_ (State) \_\_\_\_\_ (Zip) \_\_\_\_\_

Phone: (\_\_\_\_\_) \_\_\_\_\_ (\_\_\_\_\_) \_\_\_\_\_ (Evening) \_\_\_\_\_  
(Daytime)

Email Address: \_\_\_\_\_

**STEP 3** Please select one...

- Exchange size(s) and / or item(s).
- Send me a Hot Leathers Gift Card for the amount of the refund.
- Reimburse my original method of payment.

### IMPORTANT:

1. Please include this form in the box you are shipping and make a copy for your records.

2. Return address...

**Hot Leathers**  
**ATTN: Returns Department**  
**349 Progress Dr.**  
**Manchester, CT 06042**

3. Mark the side of the box with the letters "RA" so it is clearly visible.

**STEP 4** Please fill in all applicable fields below...

## REASON FOR RETURN

### Quality

- QU Quality unsatisfactory
- QD Defective construction
- QF Finish unacceptable
- QO Other: \_\_\_\_\_

### Satisfaction

- SS Did not like styling
- SF Did not like fabric
- SC Did not like color
- SO Other: \_\_\_\_\_

### Performance/Service

- PS Shipping damage
- PW Wrong item shipped
- PO Other: \_\_\_\_\_

### Sizing

- ZS Too Small
- ZL Too Large
- ZW Ordered Wrong Size
- ZC Size Chart Incorrect

### Catalog

- CP Not as pictured
- CD Not as described
- CO Other: \_\_\_\_\_

**RETURNS** Please indicate the item(s) you are returning.

Code	SKU #	Size	Attr	Description	Qty.	Unit Price	Total
QU	TR54321	6	Green	Example Item Only	1	29.95	29.95

**EXCHANGES** Please indicate the item(s) you want in exchange for the ones you are returning.

Code	SKU #	Size	Attr	Description	Qty.	Unit Price	Total
QU	LH12345	8	Black	Example Item Only	1	49.95	49.95

EXCHANGE FOR THE SAME ITEMS

## RETURN POLICY

Returns must be made within 30 days to be eligible for a full refund (less shipping and handling). Clearance items, boy shorts and undergarments are not included in this return policy and are not returnable. Items must be returned in their original shipped condition. Absolutely no returns 30 days after invoice date.

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